

ATAGO USA Service Request Form

Directions: In order to have your ATAGO product inspected, please completely fill in the form below.
Any missing information could delay the inspection process.

Tips and Shipping information:

- Clean unit thoroughly, otherwise a \$30.00 cleaning fee may apply
- Package instrument in original storage case if possible
- Use 2-3 inches of packing material on all sides when shipping
- Insure package for full value when shipping

Ship To: ATAGO USA Inc.
Attn: Service Dept.
11811 NE 1st Street
Ste 101
Bellevue, WA 98005

Company Name		Date	Repair Order #	
Shipping Address		Billing (AP) Address		
Contact		AP Contact		
Phone		AP Phone		
Email		AP Email		
Instrument Information		Payment Information		
Model		Credit Card Number		
Serial No.				
Date Purchased:		Type of Card	Exp Date	
Sample Information (Temp, Brix Range, etc)				
Do you want a NIST-traceable Calibration Certificate?	<p style="font-size: 1.5em; margin: 0;">Y N</p> <p style="margin: 0;">(circle one)</p> <p style="margin: 0;">Additional charge will apply</p>	<p style="margin: 0;">Signature *</p> <p style="margin: 5px 0 0 0;"><i>In the space below, please outline the exact issue you are experiencing. Please include any error messages, erroneous readings, or anomalies that you have experienced.</i></p>		

* By signing above, I authorize ATAGO USA Inc. to perform an inspection and understand that an inspection fee of **\$45.00 (+ shipping)** may be applicable. Once the instrument is received and inspected, ATAGO will provide detailed diagnosis and quotation for repair/replacement. **All quotes valid for 30 days.** Approval will be required before any repair is performed or any charges are applied. If inspecting under warranty, no inspection fee charged.