

ATAGO USA Service Request Form

Directions: In order to have your ATAGO product inspected, please completely fill in the form below.
Any missing information could delay the inspection process.

Tips and Shipping information:

- Clean unit thoroughly, otherwise a \$30.00 cleaning fee may apply
- Package instrument in original storage case if possible
- Use 2-3 inches of packing material on all sides when shipping
- Insure package for full value when shipping

Ship To: ATAGO USA Inc.

Attn: Service Dept.
14432 SE Eastgate Way
Suite 405
Bellevue, WA 98007

Date:

Repair Order Number #

Company Information:

Company Name:

Contact Name:

AP Contact Name:

Shipping Address:

Billing Address:

Phone:

State

Zip

Phone:

State

Zip

Email:

Email:

Instrument Information:

Do you Need Calibration Certificate?
(NIST Traceable)

YES NO

AS FOUND AS LEFT DATA Calibration?

YES NO

Additional \$25.80 will be charged

Model :

Serial Number :

Purchase Date :

Date Problem Occurred :
Only if you have problem with the unit

Sample
Information

Please check the
corresponding items →

Measurement
Range

- Food _____
 Beverage _____
 Pharmaceutical _____
 Cleaning Agent _____
 Coolant _____
 Oil _____
 Other _____

Additional Comments:

In the space of provided, outline the exact issue you have with your instrument.

Please include any error messages, erroneous readings, or anomalies that you have experienced.

Payment Information:

Service inquiry under \$5,000 has to be paid by Check, ACH or Credit Card

Choose Card Type:



Card Number:

Expiration Date:

Signature

Date

* By signing above, I authorize ATAGO USA Inc. to perform an inspection and understand that an inspection fee of \$50.00 (+ shipping) may be applicable. Once the instrument is received and inspected, ATAGO will provide a detailed diagnosis and quotation for repair/replacement. Approval will be required before any repair is performed or any charges are applied to the credit card. If inspecting under warranty, no inspection fee charged.